



# Mathias Nørgaard

UX Designer – *Creating cohesive user experiences across complex systems.*

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## Profile

UX/UI designer with a strong technical understanding and a focus on creating cohesive and user-friendly experiences across platforms. Experience working end-to-end from research and insights to design, validation, and implementation in close collaboration with business, product, and development. I work daily with complex financial and operational systems at Inact, where I translate data into clear user journeys and actionable solutions.

## Skills

- User research (interviews, usability tests)
- Mapping customer journeys (service design)
- Workshop facilitation
- UX/UI design and interaction design
- Design systems
- Cross-disciplinary collaboration
- AI & vibe coding

## Education

**MSc IT** - Digital Design & Interactive Technologies - IT University of Denmark

**BEng** - Process & Innovation - Danish Technical University

## Experience

### Senior UX/UI Designer

Last 4 years (2022 – Present)

Inact A/S

- Scaled SaaS platform to 1,000+ users across 50+ companies
- Designed user journeys across complex financial and supply chain systems
- Improved engagement and retention (+104.7%)
- Developed design system
- Facilitated workshops internally and with clients

### Co-Owner

(2022 – 2023)

Sokshoppen.dk

- Enhanced customer experience across digital platforms
- Responsible for website UX and UI

### UX/UI Designer

(2021 – 2022)

Tripdoodler

- Enhanced customer experience across digital platforms
- Responsible for website UX and UI



# Mathias Nørgaard

## UX/UI Designer intern + student worker

(2017 - 2019)

Hoej.dk

- Worked with user research, prototyping, and UX design
- Facilitated workshops and contributed to UX education at DTU

## How I work

- I base my work on user insights and translate them into clear direction
- I think in user journeys – not just individual screens
- I facilitate alignment across teams and stakeholders
- I balance ideal UX with technical and organizational constraints
- I focus on solutions that create real value – not just pretty design

## Projects

### AI Chatbot – [www.mathiasn.dk](http://www.mathiasn.dk)

Chatbot that guides users through the portfolio.

Combines UX and vibe coding.

Check it out here: [www.mathiasn.dk](http://www.mathiasn.dk)

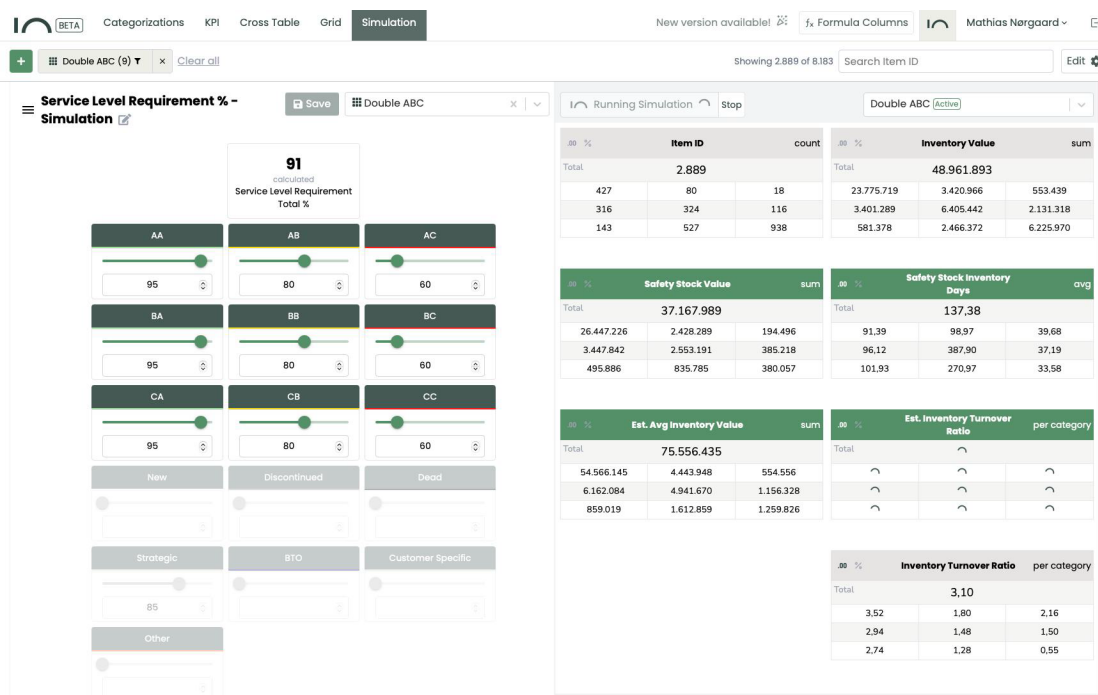
### Highlights from Inact Now

Inact Now is a Supply Chain platform and is my current job.

[Click here to see highlights of new features in 2025.](#)

### Live Simulation Tool Inact Analyzer

Designed a powerful simulation experience that allows users to explore the impact of changing service levels across products, enabling data-driven decision-making in real time.





Projects

End-to-end supply chain overview

Designed a unified experience that gives users full visibility across the entire supply chain, simplifying complex data into clear decision-making flows. [Watch the flow here.](#)

